



**MINISTRY OF
MANPOWER**

**THE GOVERNMENT OF
THE REPUBLIC OF SINGAPORE
MINISTRY OF MANPOWER**

**EMPLOYMENT PASS ONLINE
EP ONLINE
USER GUIDE**

Enquire

Application / Pass Status


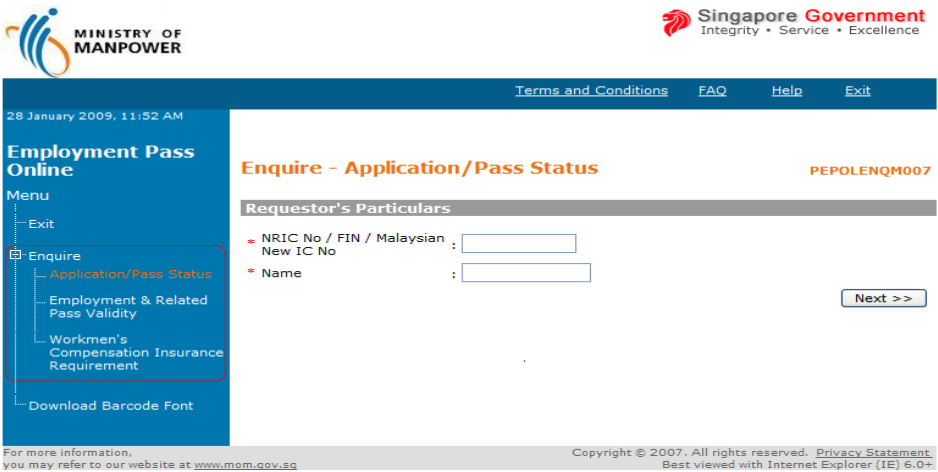
Last Updated 1-Mar-2014

Table of Contents

- 1. Enquire – Application / Pass Status 3
 - 1.1. Introduction 3
 - 1.2. Actions 4
 - 1.2.1. Enquire – Application / Pass Status 4
 - Step 1: Enter Requestor’s Particulars 4
 - Step 2: Enter Foreigner’s Particulars 5
 - Step 3: View Application/Pass Status 6

1. Enquire – Application / Pass Status

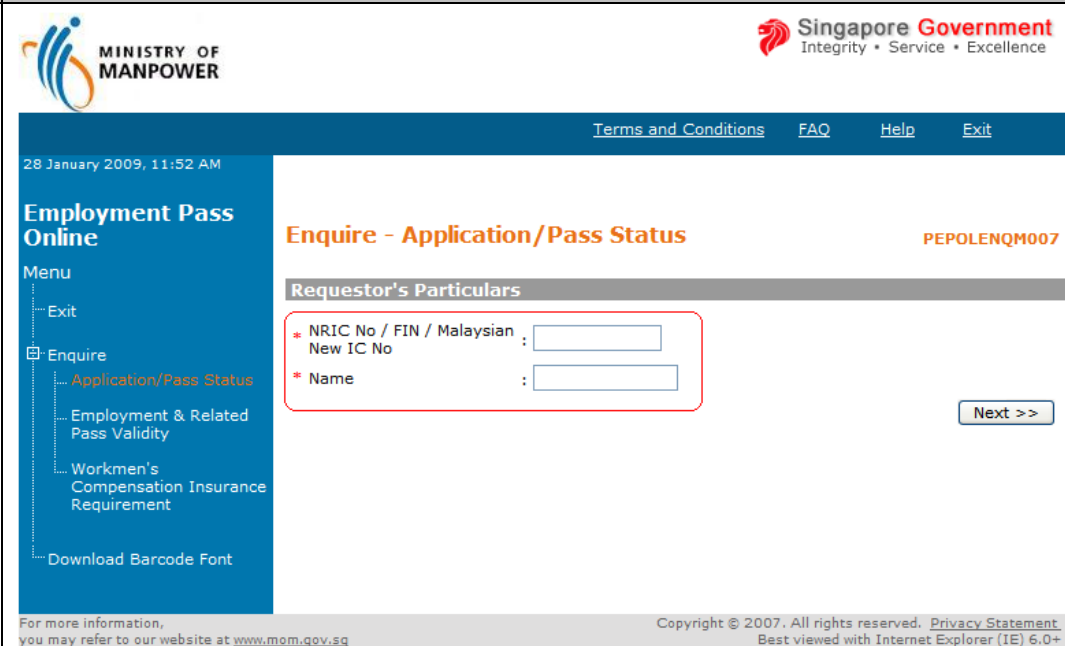
1.1. Introduction

<p>Topic Description</p>	<p>This function allows the user to on application status. At the end of this topic, you will be able to check on the application / pass status.</p>
<p>Access</p>	<p>This function may be accessed in the following ways:</p> <ul style="list-style-type: none"> By clicking 'Non Login' link, you will be directed to the welcome screen. (as shown in Figure 1)  <p style="text-align: center;">Figure 1</p> <ul style="list-style-type: none"> By clicking 'Application/Pass Status' under 'Enquire' at the Left Menu Bar. (as shown in Figure 2)  <p style="text-align: center;">Figure 2</p>


1.2. Actions

1.2.1. Enquire – Application / Pass Status

Step 1: Enter Requestor's Particulars

S/N	Actions
1	 <p>The screenshot shows the 'Enquire - Application/Pass Status' page on the Employment Pass Online (EP ONLINE) website. The page features a blue header with the Singapore Government logo and the text 'Integrity • Service • Excellence'. Below the header, there is a navigation menu on the left with options like 'Exit', 'Enquire', 'Application/Pass Status', 'Employment & Related Pass Validity', 'Workmen's Compensation Insurance Requirement', and 'Download Barcode Font'. The main content area is titled 'Enquire - Application/Pass Status' and includes a sub-section 'Requestor's Particulars' with two input fields: '* NRIC No / FIN / Malaysian New IC No' and '* Name'. A 'Next >>' button is located to the right of the input fields. The footer contains copyright information and a note about the website's best viewing experience.</p> <p>Figure 3</p> <p>Enter all the fields at Requestor's Particulars, mandatory fields are marked with *.</p> <p>Click on 'Next' to enter Foreigner's Particulars (as shown in Figure 3)</p> <p>Enter relevant information in all fields paying special attention to those marked with *.</p>

Step 2: Enter Foreigner’s Particulars

S/N	Actions
1	<div data-bbox="357 344 1399 383" style="background-color: #cccccc; padding: 2px;">Requestor's Particulars</div> <p data-bbox="408 409 831 488"> NRIC No / FIN / Malaysian : S1234567D New IC No Name : FLORENCE </p> <div data-bbox="357 515 1399 575" style="background-color: #cccccc; padding: 2px;">Foreigner's Particulars Please fill up ONLY ONE of the following options and click 'Submit'</div> <div data-bbox="357 591 1399 757" style="border: 1px solid #00aaff; padding: 5px;"> <p>Option 1</p> <p>FIN : <input type="text"/> (eg. F1234567A or G1234567A)</p> <p>Date of Application of Pass : <input type="text"/> (DD/MM/YYYY)</p> </div> <div data-bbox="357 775 1399 893" style="border: 1px solid #00aaff; padding: 5px;"> <p>Option 2</p> <p>Travel Document No.  : <input type="text"/></p> </div> <div data-bbox="357 911 1399 1030" style="border: 1px solid #00aaff; padding: 5px;"> <p>Option 3</p> <p>Application No. : <input type="text"/> (eg. A010102123456 or R010102123456)</p> </div> <div data-bbox="1155 1072 1394 1104" style="text-align: right;"> <input data-bbox="1155 1072 1283 1104" type="button" value=" << Prev "/> <input data-bbox="1294 1072 1394 1104" type="button" value=" Submit "/> </div> <div data-bbox="347 1137 1399 1160" style="font-size: small; text-align: center;"> m.gov.sg Copyright © 2007. All rights reserved. Privacy Statement Best viewed with Internet Explorer (IE) 6.0+ </div> <p data-bbox="826 1178 927 1211" style="text-align: center;">Figure 4</p> <p data-bbox="347 1218 1174 1252">Enter one of the options at Foreigner’s Particulars Section.</p> <p data-bbox="347 1301 1171 1335">Click on ‘Prev’ to go back to Step 1. (as shown in Figure 4)</p> <p data-bbox="347 1352 1278 1386">Click on ‘Submit’ to submit the application. (as shown in Figure 4)</p>

Step 3: View Application/Pass Status

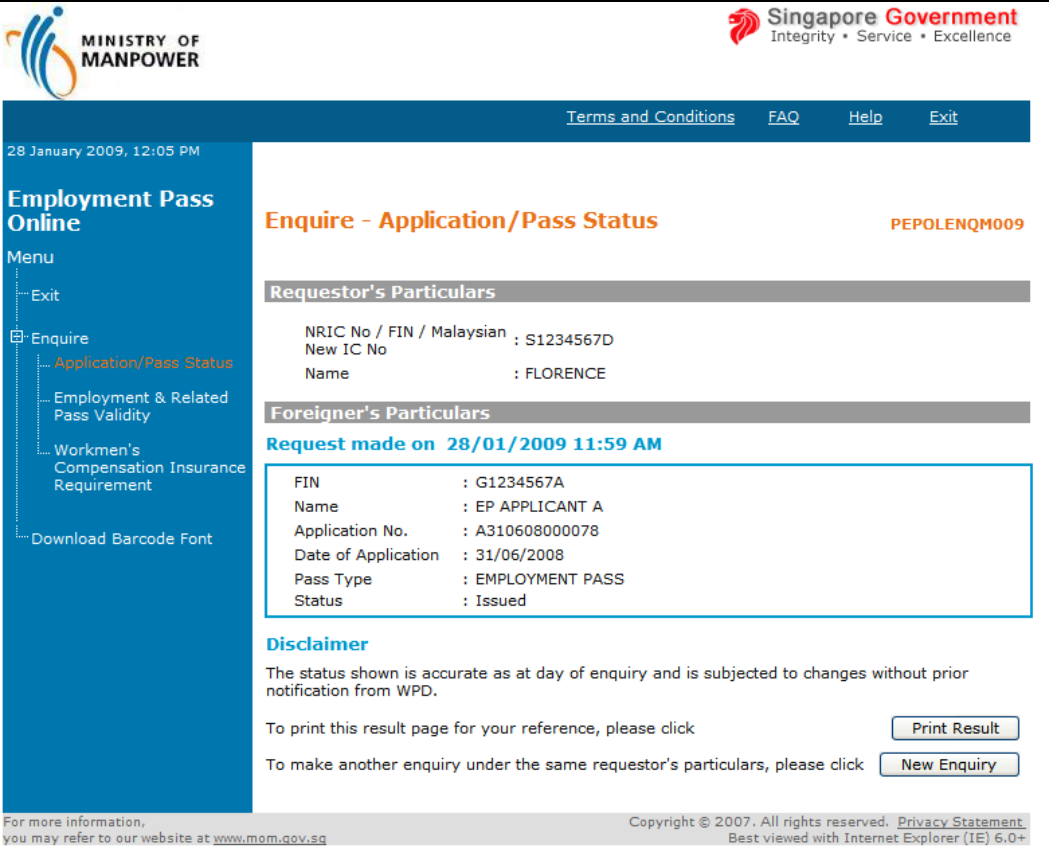

S/N	Actions
1	 <p>The screenshot displays the 'Enquire - Application/Pass Status' page for requestor PEPOLQNQM009. It includes a navigation menu on the left, a header with the Ministry of Manpower and Singapore Government logos, and a main content area with 'Requestor's Particulars' and 'Foreigner's Particulars'. The 'Requestor's Particulars' section lists NRIC No / FIN / Malaysian as S1234567D, New IC No, and Name as FLORENCE. The 'Foreigner's Particulars' section shows a request made on 28/01/2009 at 11:59 AM, with details for FIN (G1234567A), Name (EP APPLICANT A), Application No. (A310608000078), Date of Application (31/06/2008), Pass Type (EMPLOYMENT PASS), and Status (Issued). At the bottom, there are buttons for 'Print Result' and 'New Enquiry', along with a disclaimer and footer information.</p>


Figure 5


Information on Requestor's Particulars and Foreigner's Particulars is displayed on this page.

Click on 'Print Result' to print the information. (as shown in Figure 6)

Click on 'New Enquiry' to go back to Step 2.

Please click  **Printer** to print.

 **MINISTRY OF MANPOWER**

 **Singapore Government**
Integrity • Service • Excellence

Enquire - Application/Pass Status **PEPOLENQM009**

Acknowledgement Page

Requestor's Particulars

NRIC No / FIN / Malaysian : S1234567D
New IC No
Name : FLORENCE

Foreigner's Particulars

Request made on 28/01/2009 12:06 PM

FIN	: G1234567A
Name	: EP APPLICANT A
Application No.	: A310608000078
Date of Application	: 31/06/2008
Pass Type	: EMPLOYMENT PASS
Status	: Issued

Disclaimer
The status shown is accurate as at day of enquiry and is subjected to changes without prior notification from WPD.

Figure 6

Please click on 'Printer' to select the printer to print the Acknowledgement Page. (as shown in Figure 6)