



وزارة الصحة
MINISTRY OF HEALTH

E-Control Medicine Prescription

Manual



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1. Introduction

1.1 Purpose & Objective

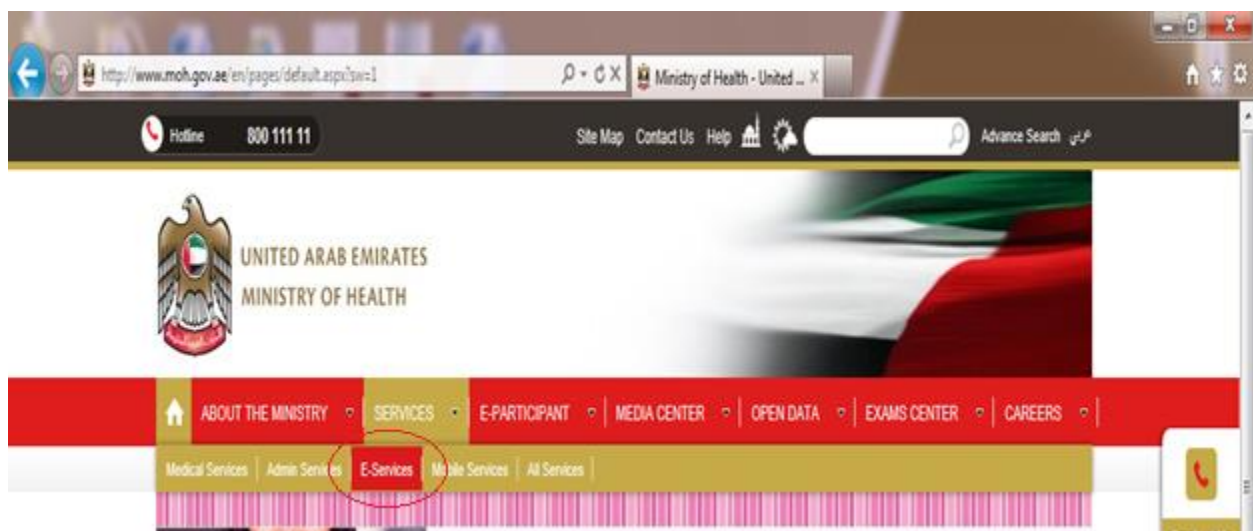
This document explains all the steps required for users (Store Pharmacists, Pharmacists and Doctors) in order to import, issue, prescribe and dispense a controlled medication electronically. Hopefully, this manual will provide ease to the users in understanding all the screens of the application.

1.2 Assumptions

You need to have agent privileges and be logged in with your account to perform administrative or agent User tasks.

2. Login to the System

1. Log in to the Ministry of Health website: www.moh.gov.ae , Go to Services then E-services.



2. Choose E- Control Medicine Prescription.

The screenshot shows the homepage of the United Arab Emirates Ministry of Health. At the top, there is a navigation bar with the phone number 800 111 11 and a search bar. Below the header, the Ministry of Health logo and name are displayed. A red navigation bar contains links for 'ABOUT THE MINISTRY', 'SERVICES', 'E-PARTICIPANT', 'MEDIA CENTER', 'OPEN DATA', 'EXAMS CENTER', and 'CAREERS'. Below this, there is an alert for the 'National Polio Immunization Campaign'. The main content area features a 'Service Dashboard' with a grid of service tiles. The 'E-Control Medicine Prescription' tile is circled in red.

3. Click on the link as highlighted.

The screenshot shows the 'E-Control Medicine Prescription' service page. The page title is 'E-Control Medicine Prescription'. Below the title, there is a text block that says 'For E-control Medicine Prescription follow the [link: E-control Medicine Prescription](#) (To access the service, username and password is required, as the service is for authorized users only)'. The link is circled in red. Below this is a 'Service Card' table.

Name	Description
Department	Registration and Drug Control Department
Service Provided By	Ministry of Health - Dubai
Service Name	E-control Medicine Prescription
Service Description	Electronic approval on prescribing and dispensing the control medicine
Target Audience	- Companies - Public (Locals, Residents and Visitors)
Requirements & Conditions	Email request to the Director of Registration & Drug Control Department to issue a user name and password Director of Registration & Drug Control Department
Documents Required	- National ID / Passport
Service Fees	None
Service Channels	The service is provided Online via Ministry Of Health website www.moh.gov.ae or directly through the following link: E-control Medicine Prescription
Customer service Contact	Address: P. O. Box 1853, Dubai, UAE. Tel: +971 (4) 2301000 or 800-11-111 (24/7) Location: Muhanna 2, beside Ehsal Academy on Sheikh Mohammed Bin Zayed Road, Exit No. 60 after Mirdif City Center
Service Locations	Online Only

3. Account Registration

If it's the first time you are accessing the system, you will need to register for a new account. For existing users, simply provide the User Name and Password and click Login.

Note: update your web browser

3.1 Register a new Account

1. Click on Register new user.



2. Complete Registration Details, all fields are compulsory. Please fill them in and upload the mandatory documents.

Registration Form

User Type *	Doctor		
User Information			
Emirates ID *	<input type="text"/>	Passport Number *	<input type="text"/>
Name *	<input type="text"/>		
Nationality *	<input type="text"/>	Gender *	<input type="text"/>
Birth Date *	<input type="text"/>	Mobile Number *	<input type="text"/> Ex:0501234567
e-Mail Address *	<input type="text"/>	License Number *	<input type="text"/>
License Title *	<input type="text"/>	Specialities *	<input type="text"/>
Facility Information			
Emirate *	<input type="text"/>		
Facility Name *	<input type="text"/>		
	<input type="button" value="Add Facility"/>	<input type="button" value="Add More Facilities"/>	
Attachment			
Emirates ID *	<input type="text"/>	<input type="button" value="Browse..."/>	File Size Limit : 500 KB
Passport *	<input type="text"/>	<input type="button" value="Browse..."/>	File Size Limit : 500 KB
License Document *	<input type="text"/>	<input type="button" value="Browse..."/>	File Size Limit : 500 KB
User Authentication			
User Name *	<input type="text"/>		
Password *	<input type="text"/>		
Retype Password *	<input type="text"/>		

3. Put a tick on the terms and conditions and click save. *If any doubt about the entered info please click on the clear button.*

Terms and Conditions

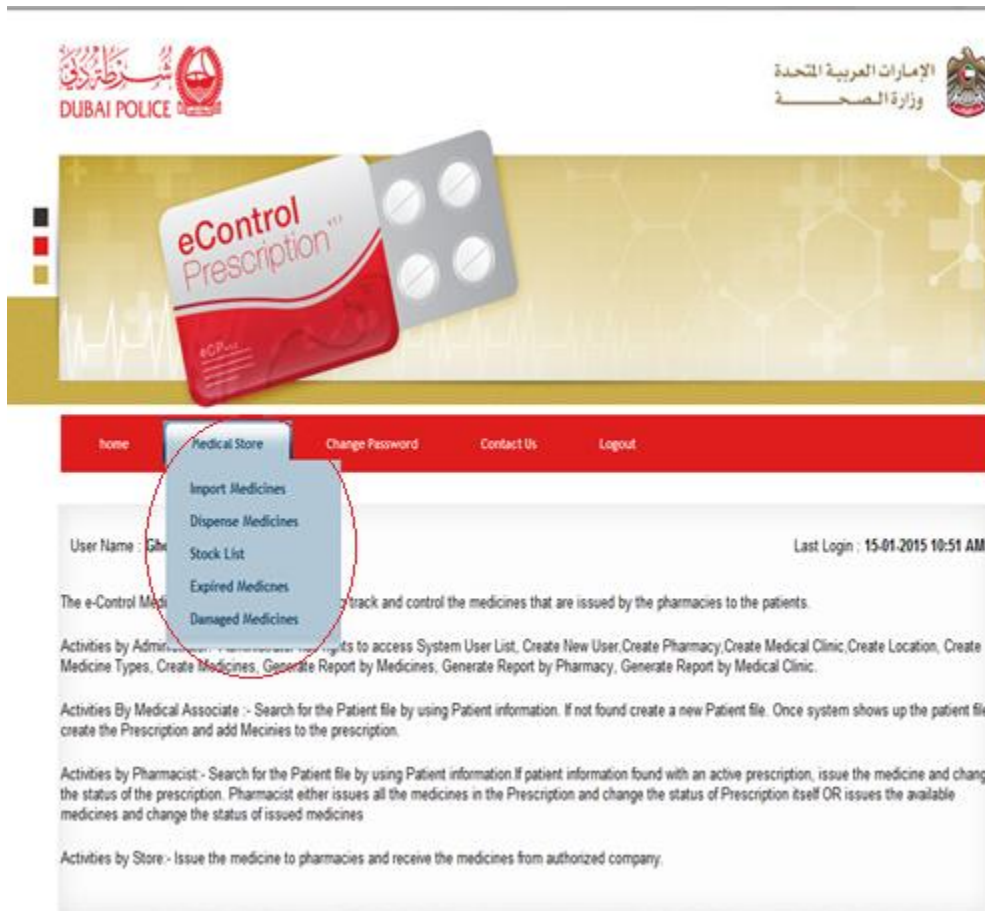
I am responsible for my username and password and I agree that I will not share to any one.

4. After creating the account you will receive an activation email.

4. Agent Home page for Stores

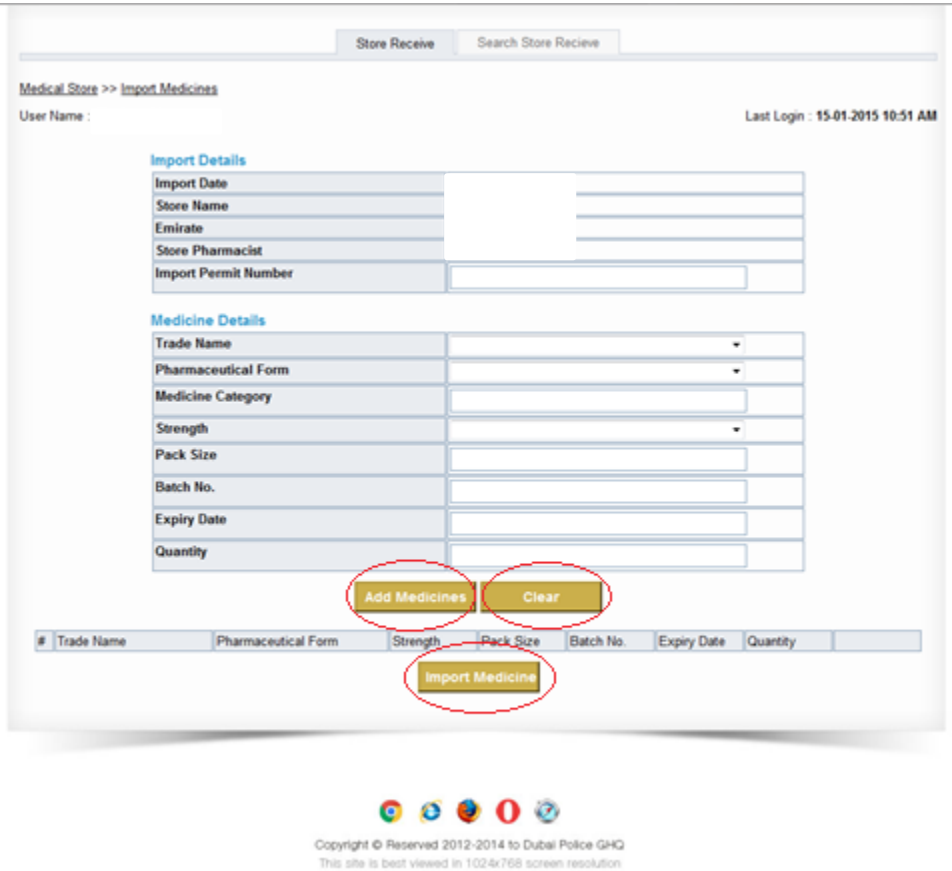
This section contains information related to Stores.

Once logged in, this page appears. Use the scroll down under **Medical Store** and choose the button as per your work requirement and you will be directed to another page.



There are five options: **Import Medicines, Dispense Medicines, Stock List, Expired Medicines and Damaged Medicines.**

Choose **Import Medicines** from the main menu to enter all the details regarding the control medicine received, all fields should be filled in.



Store Receive Search Store Receive

Medical Store >> Import Medicines

User Name : Last Login : 15-01-2015 10:51 AM

Import Details

Import Date	
Store Name	
Emirate	
Store Pharmacist	
Import Permit Number	

Medicine Details

Trade Name	
Pharmaceutical Form	
Medicine Category	
Strength	
Pack Size	
Batch No.	
Expiry Date	
Quantity	

Add Medicines Clear

#	Trade Name	Pharmaceutical Form	Strength	Pack Size	Batch No.	Expiry Date	Quantity
---	------------	---------------------	----------	-----------	-----------	-------------	----------

Import Medicine

Copyright © Reserved 2012-2014 to Dubai Police GHQ
This site is best viewed in 1024x768 screen resolution

After filling the required fields click on **Add Medicines** button and then **Import Medicine** button. *If any doubt about the entered info please click on the **Clear** button before clicking on the **Import Medicine** key.*

You can easily check that what you have entered from imported medicine have been saved through the **Search Store Receive page**. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Store Receive Search Store Receive

Medical Store >> Import Medicines

User Name _____ Last Login : 15-01-2015 10:51 AM

Import ID	<input type="text"/>
Import Permit Number	<input type="text"/>
Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Batch No.	<input type="text"/>
From Date	<input type="text"/>
To Date	<input type="text"/>

Search **Clear**

10 Displaying 0 to 0 of Records Page 1 of 5

#	ImportID	Import Date	Import Permit Number	Store Pharmacist
---	----------	-------------	----------------------	------------------

Click on **Dispense Medicines** from the main menu to issue the quantity required by the pharmacy, fill in all the fields and click **Add Medicines** button and once done click on **Dispense Medicines** button. *If any doubt about the entered info click on the **Clear** button before clicking on the **Dispense Medicines** key.*

Medical Store >> Dispense Medicines
User Name : Last Login : 15-01-2015 10:51 AM

Dispense Details

Dispense Date	19/01/2015 - 09:08
Store Pharmacist	Ghofan Sino
Dispense To	
Emirate	
Pharmacy / Facility	

Medicine Details

Trade Name	
Pharmaceutical Form	
Medicine Category	
Strength	
Pack Size	
Batch No.	
Expiry Date	
Available Quantity	
Quantity	

Add Medicines Clear

#	Trade Name	Pharmaceutical Form	Strength	Pack Size	Batch No.	Expiry Date	Quantity
---	------------	---------------------	----------	-----------	-----------	-------------	----------

Dispense Medicines

You can simply check what you have dispensed from your store through the **Search Medicine Dispense page**. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Medical Store >> Dispense Medicines
User Name Last Login : 19-01-2015 08:28 AM

Dispense ID	
Dispense To	
Emirate	
Pharmacy / Facility	
Trade Name	
Pharmaceutical Form	
Batch No.	
From Date	
To Date	

Search Clear

Displaying 0 to 0 of Records Page 1 of 5

#	DispenseID	Dispense Date	Dispense To	Emirate	Pharmacy / Facility
---	------------	---------------	-------------	---------	---------------------

To know your stock on any specific controlled medication, click on **Stock List** option from the main menu, enter in the fields required and click on the **Search** button. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Medical Store >> Stock List

User Name : Last Login : 19-01-2015 11:51 PM

Trade Name	
Pharmaceutical Form	
Medicine Category	
Batch No.	

Search Clear

10 Displaying 0 to 0 of Records Page 1 of 5

#	Trade Name	Pharmaceutical Form	Strength	Pack Size	Batch No.	Expiry Date	Quantity
---	------------	---------------------	----------	-----------	-----------	-------------	----------

Any expired controlled medication will appear in the **Expired Medicines** page. You can search for any expired controlled medicine in precise by entering the details required and clicking on the **Search** button. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Medical Store >> Expired Medicines

User Name : Last Login : 19-01-2015 11:51 PM

Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Medicine Category	<input type="text"/>
Batch No.	<input type="text"/>

Displaying 0 to 0 of Records Page 1 of 5

#	Trade Name	Pharmaceutical Form	Pack Size	Batch No.	Expiry Date	Quantity
---	------------	---------------------	-----------	-----------	-------------	----------

The **Damaged Medicines** page is dedicated for any damaged controlled medicine. Fill in the fields and upload a photo as a proof in order to confirm the incident and then click on the **Save** button. *If any doubt about the entered info please click on the **Clear** button before saving.*

Medicine Details	
Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Strength	<input type="text"/>
Pack Size	<input type="text"/>
Batch No.	<input type="text"/>
Expiry Date	<input type="text"/>
Available Quantity	<input type="text"/>
Damaged Quantity	<input type="text"/>
Damaged Medicine Picture	<input type="text"/> <input type="button" value="Browse..."/>

Use the **Search Damaged Medicine** option in order to view your list of damaged medicine. Enter the fields required and click on the **Search** button. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Damaged Medicines Search Damaged Medicines

Medical Store >> Damaged Medicines

User Name : _____ Last Login : 20-01-2015 09:45 AM

Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Medicine Category	<input type="text"/>
Batch No.	<input type="text"/>

Search **Clear**

10 Displaying 0 to 0 of Records Page 1 of 5

#	Trade Name	Pharmaceutical Form	Strength	PackSize	Batch No.	Expiry Date	Quantity
---	------------	---------------------	----------	----------	-----------	-------------	----------

As shown, you have an option of changing your password. Click on **Change password** from the main menu and you will be transferred to this page. Fill in the needed fields and click **Save**.

Change Password

User Name : Ghofran Sino

Last Login : 20-01-2015 11:51 AM

User Name	<input type="text"/>
Old Password	<input type="password"/>
New Password	<input type="password"/>

Save

Don't forget to **Logout** once you are done using the system, to avoid any misuse.



User Name : **Ghofran Sino** Last Login : **20-01-2015 11:51 AM**

The e-Control Medicine Prescription will be used to track and control the medicines that are issued by the pharmacies to the patients.

Activities by Administrator:- Administrator has rights to access System User List, Create New User,Create Pharmacy,Create Medical Clinic,Create Location, Create Medicine Types, Create Medicines, Generate Report by Medicines, Generate Report by Pharmacy, Generate Report by Medical Clinic.

Activities By Medical Associate :- Search for the Patient file by using Patient information. If not found create a new Patient file. Once system shows up the patient file, create the Prescription and add Mecines to the prescription.

Activities by Pharmacist - Search for the Patient file by using Patient information if patient information found with an active prescription, issue the medicine and change the status of the prescription. Pharmacist either issues all the medicines in the Prescription and change the status of Prescription itself OR issues the available medicines and change the status of issued medicines

Activities by Store:- Issue the medicine to pharmacies and receive the medicines from authorized company.

5. Agent Home page for Pharmacies

This section contains information related to Pharmacies.

Once logged in, this page appears. Use the scroll down under **Pharmacy** and choose the button as per your work requirement and you will be directed to another page



home Pharmacy Change Password Contact Us Logout

User Name : Khe Last Login : 19-01-2015 11:54 PM

- Issue Prescription
- Issued Prescriptions
- Imported Medicines
- Stock List
- Expired Medicines
- Damaged Medicines

The e-Control Medicines system is designed to track and control the medicines that are issued by the pharmacies to the patients.


Activities by Administrator - Search for the Patient file by using Patient information. If not found create a new Patient file. Once system shows up the patient file, create the Prescription and add Medicines to the prescription.

Activities by Medical Associate - Search for the Patient file by using Patient information. If patient information found with an active prescription, issue the medicine and change the status of the prescription. Pharmacist either issues all the medicines in the Prescription and change the status of Prescription itself OR issues the available medicines and change the status of issued medicines

Activities by Store - Issue the medicine to pharmacies and receive the medicines from authorized company.

There are six options: **Issue Prescription, Issued Prescriptions, Imported Medicines, Stock List, Expired Medicines and Damaged Medicines.**

Choose **Issue Prescription** from the main menu to issue medical prescriptions, first you will be asked to search for the patient by his Emirates ID or Passport number as shown below.



home Pharmacy Change Password Contact Us Logout


Pharmacy >> [Issue Prescription](#)

User Name : Last Login : 19-01-2015 11:54 PM

Emirates ID Passport Number

Emirates ID Read Data From Emirates ID

Search Patient



home Pharmacy Change Password Contact Us Logout

Pharmacy >> [Issue Prescription](#)



User Name : Last Login : 20-01-2015 01:13 PM

Emirates ID Passport Number

Passport Number
Nationality

Search Patient





This browser does not support Applets.

After finding the patient, a list of prescriptions will be shown for that particular patient, click on the arrow  to view the medications. Also, you can click on  to view/print full prescription details.

home Pharmacy Change Password Contact Us Logout

User Name : Last Login : 19-01-2015 11:54 PM

Patient Name	
Mobile Number	971507222222
Emirates ID or Passport Number	A11111
Birth Date - Age	01/01/2015 - 0
Gender	Male
Weight	60





#	Prescription Code	Prescription Date	Facility Name	Doctor Name	Issued Status	
1	0000022	19/01/2015	alesha fitness	Alya	Pending	 
2	0000021	19/01/2015	alesha fitness	Alya	Pending	 

Fill all the details then click on **Issue Medicine**.

home Pharmacy Change Password Contact Us Logout

User Name : Last Login : 19-01-2015 11:54 PM

Patient Name	
Mobile Number	971507222222
Emirates ID or Passport Number	A11111
Birth Date - Age	01/01/2015 - 0
Gender	Male
Weight	60

#	Prescription Code	Prescription Date	Facility Name	Doctor Name	Issued Status	
1	0000022	19/01/2015	alesha fitness	Alya	Pending	 
1	Medication			CD - Tramadol - Capsule - 50 mg		
	Dosage/Directions for use			test		
	Duration (in days)			2 Days (from 19/01/2015 to 20/01/2015)		
	Trade Name	Pack Size	Batch No.	No. of Pills	Add	
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="button" value="Add"/>	
Issue Medicine						
2	0000021	19/01/2015	alesha fitness	Alya	Pending	 



You can simply check what prescriptions you have issued through the **Issued Prescriptions** page. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Pharmacy >> [Issued Prescriptions](#)

User Name : _____ Last Login : 19-01-2015 11:58 PM

Prescription ID	<input type="text"/>
Patient Name	<input type="text"/>
<input checked="" type="radio"/> EmiratesID <input type="radio"/> PassportNumber	<input type="text"/>
From Date	<input type="text"/>
To Date	<input type="text"/>

10 ▾ Displaying 1 to 1 of 1 Records Page 1 ▾ of 1

#	Prescription Date	Prescription Code	Facility Name	Issued Status	Select
1	19/01/2015 - 23:57	0000022	alesha fitness	Issued	 


Choose **Imported Medicines** from the main menu to view/search for all the medicines that have been imported to your pharmacy. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Pharmacy >> [Imported Medicines](#)

User Name : _____ Last Login : 19-01-2015 11:58 PM

Dispense ID	<input type="text"/>
Store Name	<input type="text"/>
Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Batch No.	<input type="text"/>
From Date	<input type="text"/>
To Date	<input type="text"/>

10 ▾ Displaying 1 to 1 of 1 Records Page 1 ▾ of 1

#	StoreDispenseID	Import Date	Store Name	Emirate	Select	
1	0000012	19/01/2015		Um Al Quwain		
	Trade Name	Pharmaceutical Form	Strength	Batch Number	Expiry Date	Quantity
1	Tramal	Capsule	50 mg	22222	31/01/2015	10

Choose **Stock List** from the main menu to view/search for all the medicines in the stock of your pharmacy. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Pharmacy >> [Stock List](#)

User Name : _____ Last Login : 19-01-2015 11:58 PM

Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Medicine Category	<input type="text"/>
Batch No.	<input type="text"/>

10 ▾ Displaying 1 to 1 of 1 Records Page 1 ▾ of 1

#	Trade Name	Pharmaceutical Form	Strength	PackSize	Batch No.	Expiry Date	Quantity	No of Pills
1	Tramal	Capsule	50 mg	12	22222	31/01/2015	-	115

Choose **Expired Medicines** from the main menu to view/search for all expired medicines in the stock of your pharmacy. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Pharmacy >> [Expired Medicines](#)

User Nam _____ Last Login : 19-01-2015 11:58 PM

Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Medicine Category	<input type="text"/>
Batch No.	<input type="text"/>

10 ▾ Displaying 0 to 0 of 0 Records Page ▾ of 0

#	Trade Name	Pharmaceutical Form	Pack Size	Batch No.	Expiry Date	Quantity
---	------------	---------------------	-----------	-----------	-------------	----------

Choose **Damaged Medicines** from the main menu to report any damaged medicines. All the fields are mandatory and make sure to attach a picture of the damaged medicine. *If any doubt about the entered info please click on the **Clear** button before saving.*

The screenshot shows the 'Damaged Medicines' form with the following fields:

Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Strength	<input type="text"/>
Pack Size	<input type="text"/>
Batch No.	<input type="text"/>
Expiry Date	<input type="text"/>
Available Quantity	<input type="text"/>
Damaged Quantity	<input type="text"/>
Damaged Medicine Picture	<input type="text" value="Choose File No file chosen"/>

Buttons: **Save** (highlighted), **Clear** (highlighted)

The screenshot shows the search interface with the following fields:

Trade Name	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Medicine Category	<input type="text"/>
Batch No.	<input type="text"/>

Buttons: **Search** (highlighted), **Clear** (highlighted)

Table: Displaying 0 to 0 of Records. Page 1 of 5.

#	Trade Name	Pharmaceutical Form	Strength	PackSize	Batch No.	Expiry Date	Quantity
---	------------	---------------------	----------	----------	-----------	-------------	----------

You can easily search for all damaged medicines after reporting them by clicking on **Search Damaged Medicines** button. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

As shown, you have an option of changing your password. Click on **Change password** from the main menu and you will be transferred to this page. Fill in the needed fields and click **Save**.

eControl Prescription

Home Medical Store **Change Password** Contact Us Logout

Change Password

User Name : Ghofran Sino Last Login : 20-01-2015 11:51 AM

User Name	<input type="text"/>
Old Password	<input type="password"/>
New Password	<input type="password"/>

Save

Don't forget to **Logout** once you are done using the system, to avoid any misuse.

DUBAI POLICE الإمارات دبي الحرة

الإمارات العربية المتحدة
وزارة الصحة

eControl Prescription

home Medical Store Change Password Contact Us **Logout**

User Name : Last Login : 20-01-2015 11:51 AM

The e-Control Medicine Prescription will be used to track and control the medicines that are issued by the pharmacies to the patients.

Activities by Administrator:- Administrator has rights to access System User List, Create New User, Create Pharmacy, Create Medical Clinic, Create Location, Create Medicine Types, Create Medicines, Generate Report by Medicines, Generate Report by Pharmacy, Generate Report by Medical Clinic.

Activities By Medical Associate :- Search for the Patient file by using Patient information. If not found create a new Patient file. Once system shows up the patient file, create the Prescription and add Medicines to the prescription.

Activities by Pharmacist - Search for the Patient file by using Patient information. If patient information found with an active prescription, issue the medicine and change the status of the prescription. Pharmacist either issues all the medicines in the Prescription and change the status of Prescription itself OR issues the available medicines and change the status of issued medicines.

Activities by Store:- Issue the medicine to pharmacies and receive the medicines from authorized company.

6. Agent Home page for Doctors.

This section contains information related to Doctors.

Once logged in, this page appears. Choose your work facility from the scroll down and then click on the button **Choose Clinic**.






You will be then directed to this page. Use the scroll down under **Prescription** and choose the option as per your work requirement and you will be directed to another page.



There are only two options: **Create** and **Search**.

Choose **Create Prescription** from the main menu to create medical prescriptions, first you will be asked to **search** for a registered patient by his Emirates ID or Passport number, or register a **new patient**.

After searching for a registered patient, all prescriptions that have been prescribed by you for that particular patient will be shown, click on the arrow  to view the medications. Also, you can click on  to view/print full prescription details. You can also delete a prescription that has been not issued yet by clicking on .

Click on **New Prescription** button to create a new prescription.

User Name : Last Login : 19-01-2015 11:56 PM

Emirates ID or Passport Number	A11111	Nationality	BHR
Birth Date	01/01/2015	Patient Name	

Start Date(dd/mm/yyyy)	<input type="text"/>	End Date(dd/mm/yyyy)	<input type="text"/>
Prescription Status	<input type="text"/>		

Search **Clear** **New Prescription**

10	Displaying 1 to 2 of 2 Records	Page 1 of 1			
#	Prescription Code	Prescription Date	Facility Name	Issued Status	Select
1	0000022	19/01/2015 - 23:57	alesha fitness	Issued	<input checked="" type="checkbox"/>
2	0000021	19/01/2015 - 23:57	alesha fitness	Pending	<input checked="" type="checkbox"/>

Fill all the fields, Patient Weight, Patient File Number, Medecine Details and Diagnoses.

After entering all medicine details, click on **Add Medicines**, then complete the Diagnosis and click **Save Prescription**.

Prescription Details

Prescription Date	20/01/2015
Facility Name	alesha fitness
Emirate	Dubai
Doctor Name	Alya
Mobile Number	556999999
License Title	General Practitioner

Patient Details

Patient Name	
Emirates ID or Passport Number	A11111
Mobile Number	971507222222
Birth Date - Age	01/01/2015 - 0
Gender	Male
Weight	
Patient File Number	3432424

Medicine Details

Medicine Group	<input type="text"/>
Scientific Name	<input type="text"/>
Medicine Category	<input type="text"/>
Pharmaceutical Form	<input type="text"/>
Strength	<input type="text"/>
Dosage/Directions for use	<input type="text"/>
Duration (in days)	<input type="text"/>

Add Medicines

Diagnosis

Diagnosis	<input type="text"/>
Allergies(If Any)	<input type="text"/>
Remarks	<input type="text"/>

Save Prescription

You can simply check what prescriptions you have created through the **Search Prescriptions page**. Enter the fields you prefer and click **Search**. *If any doubt about the entered info or to start a new search please click on the **Clear** button.*

Prescription >> Search

User Name Last Login : 19-01-2015 11:56 PM

Prescription Code		
Patient Name		
<input checked="" type="radio"/> EmiratesID <input type="radio"/> PassportNumber		
Patient File Number		
Status		
From Date		
To Date		

Search **Clear**

10 | Displaying 0 to 0 of 0 Records | Page 1 of 0

#	Prescription Code	Prescription Date	Patient Name	Issued Status	Select

As shown, you have an option of changing your password. Click on **Change password** from the main menu and you will be transferred to this page. Fill in the needed fields and click **Save**.

eControl Prescription

Home Medical Store **Change Password** Contact Us Logout

Change Password

User Name Last Login : 20-01-2015 11:51 AM

User Name		
Old Password		
New Password		

Save

Don't forget to **Logout** once you are done using the system, to avoid any misuse.

A banner for 'eControl Prescription' showing a red and white box and a blister pack of pills. The background is yellow with a molecular structure pattern.

home Medical Store Change Password Contact Us **Logout**

User Name Last Login : 20-01-2015 11:51 AM

The e-Control Medicine Prescription will be used to track and control the medicines that are issued by the pharmacies to the patients.

Activities by Administrator:- Administrator has rights to access System User List, Create New User, Create Pharmacy, Create Medical Clinic, Create Location, Create Medicine Types, Create Medicines, Generate Report by Medicines, Generate Report by Pharmacy, Generate Report by Medical Clinic.

Activities By Medical Associate :- Search for the Patient file by using Patient information. If not found create a new Patient file. Once system shows up the patient file, create the Prescription and add Medicines to the prescription.

Activities by Pharmacist - Search for the Patient file by using Patient information if patient information found with an active prescription, issue the medicine and change the status of the prescription. Pharmacist either issues all the medicines in the Prescription and change the status of Prescription itself OR issues the available medicines and change the status of issued medicines

Activities by Store:- Issue the medicine to pharmacies and receive the medicines from authorized company.

7. Common Inquiries.

- Pharmacies and Doctors will need to provide an Emirates ID reader, in order to prescribe and dispense the controlled medicine to the patient.
- Regarding Government controlled prescriptions issued to non-locals and prescribed in private pharmacies, for now those prescriptions will be handled manually and you will be updated if any changes occur regarding this issue.
- Free Controlled Medical Samples won't be entered in the e-controlled prescription system. It will be dealt with according to the old procedure which is entering it manually in MOH controlled registration books.
- If the controlled medicine prescribed to the patient was not available, then the pharmacist should inform the patient to return back to the doctor. Since the doctor has a 1 hour option access in order to modify what he has prescribed.
- If the system went down for any reason, then please contact your related Health Authority (MOH, SEHA, DHA).