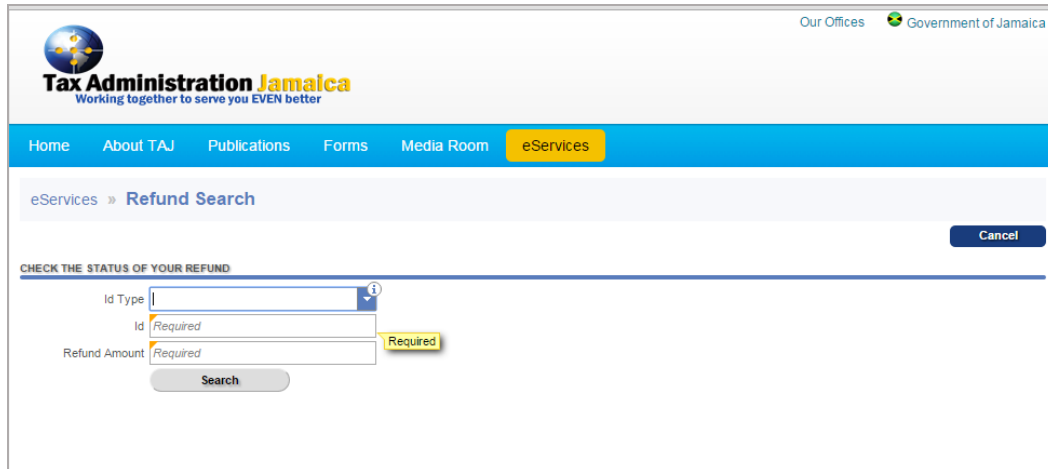


HOW TO CHECK REFUND STATUS

Tax Administration Jamaica continues to change the way it does business through its value added services that are convenient, secure, and fast. To this end, the Revenue Administration Information System (RAiS) is now in the second phase of its implementation. This means that taxpayers will be able to do much more with our web service offerings, which will greatly improve the way taxpayers interact with us.

Taxpayers who previously submitted a request for a refund can now check the status of their request online. In order to inquire on the status of a refund request, the taxpayer can visit the TAJ Website www.jamaicatax.gov.jm and log in to the TAJ Web Portal, then select the “**Check Refund Status**” hyperlink to display the following screen:



The screenshot shows the Tax Administration Jamaica website interface. At the top, there is a logo for Tax Administration Jamaica with the tagline "Working together to serve you EVEN better". To the right, there are links for "Our Offices" and "Government of Jamaica". Below the logo, there is a navigation menu with links for "Home", "About TAJ", "Publications", "Forms", "Media Room", and "eServices". The "eServices" link is highlighted in yellow. Below the navigation menu, there is a breadcrumb trail: "eServices » Refund Search". A "Cancel" button is located in the top right corner of the form area. The main heading of the form is "CHECK THE STATUS OF YOUR REFUND". Below this heading, there are three input fields: "Id Type" (a dropdown menu with a blue arrow and an information icon), "Id" (a text box with a red "Required" label), and "Refund Amount" (a text box with a red "Required" label). A "Search" button is located below the input fields.

Enter a valid ID Type, ID, and refund amount and click “**Search**” to generate information showing the stage that the refund is currently at.

Note: The ID Type being referred to is “TRN” and the ID is the actual 9-digit TRN.

Once valid information is entered in the fields provided, a message displaying the current status of the refund will be displayed.

If the information entered is invalid, the following message will be returned: “There are no refunds that match your ID and Amount.”