



e-PENGELUARAN : HOUSING WITHDRAWAL

1.0 What is e-Pengeluaran?

It is an online facility for members with i-Akaun to submit their housing withdrawal application via EPF website.

2.0 What are the types of Housing Withdrawal available under e-Pengeluaran?

- a. Withdrawal to Purchase or Build a House
- b. Withdrawal to Reduce or Redeem Housing Loan
- c. Housing Loan Monthly Instalments Withdrawal

3.0 Who is eligible to apply?

Qualifications	Types of Withdrawal	
	<ul style="list-style-type: none"> • Purchase or Build a House • Reduce or Redeem Housing Loan 	Housing Loan Monthly Instalments
Citizenship	Malaysia	
Age during application	Below 55 Years	Below 54 years and 6 months old
Savings in Account 2	Minimum RM500	Minimum RM600

4.0 Eligibility for Housing e-Pengeluaran

- a. The current withdrawal requirements remain unchanged. Please visit EPF website:
<http://www.kwsp.gov.my>
- b. Registered i-Akaun user
- c. Applicant has a housing loan from financial institutions participating in e-Pengeluaran
- d. Applicant must verify their thumbprint at any EPF counters for the application to be approved
- e. Payment will be made to the member's Savings/Current Account or Housing Loan Account via direct crediting

Members who do not fulfil the e-Pengeluaran requirements could submit their application at EPF counters or by mail.

5.0 5 easy steps to use e-Pengeluaran

- a. Register/Log in to i-Akaun through EPF website
- b. Choose 'Withdrawal' tab
- c. Click on 'New Application' to begin the transaction
- d. Visit the nearest EPF branch for thumbprint verification after being notified through SMS and Secured Messages in i-Akaun
- e. Check member's Savings/Current Account or Housing Loan Account on payment crediting

6.0 Enquiries:



EPF Contact Management Centre: 03-89226000



Nearest EPF branches



Customer feedback: <http://enquiry.kwsp.gov.my>



e-PENGELUARAN : EDUCATION WITHDRAWAL

3.0 What is e-Pengeluaran?

It is an online facility for members with i-Akaun to submit their education withdrawal application through EPF website.

4.0 What are the scope of Education Withdrawal available under e-Pengeluaran?

- a. Withdrawal to fund for member's education fees or member's children education fees who currently studying at a local Higher Learning Institution (IPT) only
- b. To repay outstanding balance for the education loan taken from the Education Loan Provider (IPP)

3.0 Who is eligible to apply?

Citizenship	Malaysian
Age during application	Below 55 years old
Savings in Account 2	Have savings in Account 2

4.0 Eligibility for e-Pengeluaran Education

- a. The current withdrawal requirements remain unchanged. Please visit EPF website:
<http://www.kwsp.gov.my>
- b. Registered i-Akaun user
- c. Member/Member's children studying in IPTs participating in e-Pengeluaran
- d. Member/Member's children wanting to repay outstanding loan balance taken from participating IPPs
- e. Applicants must verify thumbprint at any EPF counters for the application to be approved
- f. Payment will be made to the member's Savings/Current Account or IPT/IPP Account via direct crediting

Members who do not fulfil the e-Pengeluaran requirements could submit the application at EPF counters or by mail.

5.0 5 easy steps to use e-Pengeluaran

- a. Register/Log in to i-Akaun through EPF website
- b. Choose 'Withdrawal' tab
- c. Click on 'New Application' to begin the transaction
- d. Visit the nearest EPF branch for thumbprint verification after being notified through SMS and Secured Messages in i-Akaun
- e. Check member's Savings/Current Account or IPT/IPP Account on payment crediting

6.0 Enquiries:



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