

Acceptable forms of identification and address verification

QUICK REFERENCE GUIDE



Please provide proof of identification **and** address verification with your completed application. Please see below for acceptable forms.

Please choose one of the **identification** sets below. New customers will require one of these forms to open new accounts.

One form of ID required

- New Zealand Passport
- New Zealand Certificate of Identity
- New Zealand Refugee Travel documentation
- Emergency travel document
- Firearms licence
- Overseas passport
- National ID card

OR

One form of primary non-photo ID

- New Zealand full birth certificate
- Certificate of New Zealand citizenship
- Overseas citizenship certificate
- Overseas birth certificate

AND

One form of secondary photo ID:

- New Zealand driver licence
- New Zealand Defence Photo ID
- Police Photo ID
- 18+ Card
- International Driving Permit

OR

A New Zealand driver licence

AND

One of:

- Debit or Credit card
- Eftpos card
- Bank statement issued by a registered bank
- SuperGold Card
- NZ Defence Photo ID
- Police Photo ID
- Community Services Card
- Statement issued by a government agency

Please choose one of the acceptable forms of **address verification** below. All forms must be from within the last three months. New customers will require one of these forms to open new accounts.

- Utility bill
- Rates bill
- Bank account statement
- Government or Government Dept document
- Local Council notification/demand
- Court document
- Rental tenancy agreement
- IRD tax notice/certificate
- Companies Office records
- Electronic yellow pages
- Electronic white pages
- Electoral roll papers
- Insurance policy document
- Car registration notification/demand
- Non-bank financial institution statement
- Educational institution; letter from educational facility, must be on letterhead paper and signed by person in authority confirming residential address
- Employer provided accommodation letter
- Host letter
- Short-term accommodation letter
- Student accommodation letter
- Minors – guardian verification: includes:
 - matching parent name on birth certificate to parent address verification: or
 - letter from parent or guardian & parent or guardian address verification: or
 - parent or guardian presenting themselves & address verification at branch.