

Bus Pass Replacement



Stolen

Your details

Mr Mrs Miss Ms Other

First name Surname

Date of birth / / (DD / MM / YYYY)

Current bus pass number (if known)

Address

Postcode Phone number(s)

Email address

If your address has changed since your last application you must show us evidence of your new address. As proof of residency we accept copies of: council tax bill/benefit, housing benefit, BCC tenancy document, TV licence, driving licence, electoral roll form, school letter (under age of 19).

Your stolen bus pass will be replaced free of charge, provided you supply us with a crime reference number.

Date of crime / / Crime reference number

Police station where the crime was registered

Short description of the crime

Post form to **Travelcard Office (Brunel), Bristol City Council, PO Box 3176, Bristol, BS3 9FS**

Or scan form and email to **bus.passes@bristol.gov.uk**

If you only have a lost item reference number you will need to pay for a replacement bus pass

Current cost for **Cash/Debit card** payments: **£7.10** **Credit card** payments: **£7.30**

Apply and pay online by debit or credit card at **www.bristol.gov.uk/buspassreplacepay** or at a Citizen Service Point (see www.bristol.gov.uk/csp)

Signature Today's date

If you would like this information in a different format, for example Braille, audio CD, large print, electronic, BSL DVD or community languages, please call 0117 922 2600 or email **bus.passes@bristol.gov.uk**