

Bus Pass Replacement



Lost or Damaged

The cost for replacement of your lost/damaged bus pass or for change of name or for a photo update on your pass is £7.10 (£7.30 credit card). This price changes April 1 each year.

Apply and pay online by debit or credit card at www.bristol.gov.uk/buspassreplacepay

Or, complete this form and pay at a Citizen Service Point (see www.bristol.gov.uk/csp).

Cheques and postal orders no longer accepted.

Your details

Mr Mrs Miss Ms Other

First name Surname

Date of birth / / Current bus pass number (if known)

Address

Postcode Phone number(s)

Email address

If your address has changed since your last application you must show us evidence of your new address. As proof of residency we accept copies of: council tax bill/benefit, housing benefit, BCC tenancy document, TV licence, driving licence, electoral roll form, school letter (under age of 19).

Reason for replacement bus pass

- Lost or Damaged bus pass.**
- Change of Name.** You must show us proof of your name change. This should be a copy of a deed poll, or adoption, marriage, or divorce certificate.
- Photo update.** You must provide with this form one passport standard photo with a clear white background. For guidance see www.gov.uk/photos-for-passports

Signature Today's date

Please note: If you subsequently find your bus pass and a payment has already been made a refund cannot be given.

If you would like this information in a different format, for example Braille, audio CD, large print, electronic, BSL DVD or community languages, please call 0117 922 2600 or email bus.passes@bristol.gov.uk