

<b>Service Name</b>	<b>Driving License Replacement – the ones that are issued from the other Emirates or replacement countries that are excluded by a ministerial decree or from GCC.</b>
<b>Service Description</b>	This service replace a driving license issued from any other Emirates or replacement countries or GCC with a driving license issued from any Emirates.
<b>Package</b>	Drivers licensing
<b>Service Type</b>	From Government to Business Sectors & from Government to Government & from Government to Individuals
<b>Service Category</b>	Procedural
<b>Targeted customers</b>	Individuals
<b>Service Requirements</b>	<ul style="list-style-type: none"> <li>- License transformation papers from other Emirates or a copy of replacement countries' license.</li> <li>- A letter from the employer of the resident.</li> <li>- Copy of the replaced license.</li> <li>- Copy of the passport</li> <li>- Copy of the ID</li> <li>- Personal photo</li> </ul>
<b>Steps and Procedures of Applying for Service</b>	<p>Proving the employee with the required documents and getting the electronic q-number.</p> <p>The employee enters the information into the Traffic Program and collects the fees.</p> <p>Proving the customer with the new license.</p>
<b>Service Limitation</b>	The age of the applicant should be at least 18 years
<b>Related Services</b>	Issuance of a new driving license
<b>Service Delivery Average Time</b>	5 min
<b>Fees</b>	140 AED for those who are less than 21 years / 540 for those who are above 21 years
<b>Service Delivery Channels</b>	Call center: 80060000 / tel:065381111 / web: www.shjpolice.gov.ae
<b>Service Delivery Centers</b>	<ul style="list-style-type: none"> <li>- Vehicles and Drivers' Licensing-Dept – Sharjah (7:00am – 8:00pm)</li> <li>- Vehicles and Drivers' Licensing-Section – Eastern Region Police-Dept (7:30am – 1:30pm)</li> <li>- Kalba Police Station (7:30am – 1:30pm)</li> </ul>
<b>Working Hours</b>	Sunday – Thursday: 7:00am – 8:00pm
<b>Tel Numbers of Service Delivery Centers</b>	<ul style="list-style-type: none"> <li>- Vehicles and Drivers' Licensing-Dept – Sharjah: 065381111</li> <li>- Vehicles and Drivers' Licensing-Section – Eastern Region Police-Dept: 092370000</li> <li>- Kalba Police Station: 092778444</li> </ul>