

Service Name	Issue of a loss replacement vehicle ownership
Service Description	This service issues a replace of vehicles ownership due to the lost of the original one.
Package	Vehicle licensing
Service Type	From Government to Business Sectors & from Government to Government & from Government to Individuals
Service Category	procedural
Targeted customers	Individuals – companies – governmental sectors
Service Requirements	Report the loss at the CID
Steps and Procedures of Applying for Service	Proving the employee with the required documents and getting the electronic q-number. The employee enters the information into the E-System, collects the fees, and provides the customer with the vehicles ownership.
Service Limitation	The person concerned should pay all the traffic fines on the vehicle and traffic code. The vehicle ownership should be valid.
Related Services	Renewal of vehicle's ownership
Service Delivery Average Time	2 min
Fees	30 AED, but the fee is 130 AED in case of the absence of the vehicle loss certificate
Service Delivery Channels	Call center: 80060000 / tel:065381111 / web: www.shjpolice.gov.ae
Service Delivery Centers	<ul style="list-style-type: none"> - Vehicles and drivers licensing –Dept(7:00am- 8:00pm) - Vehicles registration village (Enoc – Tasjeel) Sharjah (7:00am – 8:00pm) - Heavy Technical Testing (7:30am – 1:30pm) - Abu Shghara traffic office – Saturday to Wednesday (7:30am- 1:00pm, 3:30pm – 8:00pm), Thursday (7:30am – 12:00pm) - Vehicles and drivers licensing office at AlHamriya free zone (7:30am – 1:30pm) - Vehicles and drivers licensing office at Sahara Centre (10:00am – 10:00pm) - Vehicles licensing office at Sharjah classic cars museum (7:30am – 1:30pm) - Vehicles and drivers licensing section – central Region Police dept (7:30am – 1:30pm) - Vehicles and drivers licensing section – Eastern Region Police dept (7:30am – 1:30pm) - Kalba Police station (7:30am - 1:30pm) - Vehicles registration village (Enoc – Tasjeel) Khorfakan (8:00am – 3:00pm) - Diba Alhisn Police Station (7:30am – 1:30pm)
Working Hours	Saturday – Thursday (7:00am – 10:00pm)

**Tel Numbers of Service
Delivery Centers**

- Vehicles and drivers licensing –Dept 80060000 - 065381111
- Vehicles registration village (Enoc – Tasjeel) Sharjah 065487111
- Heavy Technical Testing 065350535
- Abu Shghara traffic office – Saturday to Wednesday 065597173
- Vehicles and drivers licensing office at AlHamriya free zone 065263333
- Vehicles and drivers licensing office at Sahara Centre 065309939
- Vehicles licensing office at Sharjah classic cars museum 065580058
- Vehicles and drivers licensing section – central Region Police dept 068822222
- Vehicles and drivers licensing section – Eastern Region Police dept 092370000
- Kalba Police station 092778444
- Vehicles registration village (Enoc – Tasjeel) Khorfakan 092383480
- Diba Alhisn Police Station 092444499