Service Name	Opening a new driving license file
Service Description	It is among drivers> licensing services rendered by Vehicles and Drivers> Licensing Dept.
Service Package	Drivers> Licensing
Service Type	A service rendered by Government to Business Sector –Government to Government –Gov- ernment to individuals.
Service Category	Procedural
Targeted Customers	Individuals
Service Requirements	<ul> <li>Passport photocopy.</li> <li>ID photocopy.</li> <li>Two personal photographs.</li> <li>A letter from custodian or sponsor.</li> <li>Residence visa should be issued in Sharjah Emirate.</li> <li>Housewives holding residence visas issued in other emirates are exceptional to the aforementioned condition. An attested tenancy contract should be provided.</li> <li>Exceptional to the aforementioned conditions are also persons holding residence visas issued from other emirates. Such persons should provide a letter from their workplace stating that they work at a sharjah – based branch. An attested tenancy contract is also required.</li> <li>Applicant shouldn&gt;t have a driving license file in any other emirate.</li> <li>Photocopies of Trade license,SCCI membership and company&gt;s approval letter with signature.</li> </ul>
Procedures and Steps of Applying for the Service	<ul> <li>Receptionist receives required documents from the applicant and gives him a service tick- etto be served.</li> <li>Conducting a medical checkup on applicant.</li> <li>Entering data in the Traffic System; service officer collects fees from applicant and then issues him a training card.</li> </ul>
Service Limitation	Applicant should pass the medical checkup and should be of legal age to.
Related Services	
Service Delivery Average Time	5 minutes
Fees	AED 120

Delivery Channels	- Vehicles and Drivers> Licensing Dept (from 7:00 am to 8: 00 pm).
	- Vehicles and Drivers> Licensing Office at Hamriyah Free Zone (from 7:30 am to 1:30 pm).
	-Drivers> Licensing Office at American University of Sharjah (AUS) (from 7:30 am to 1:30
	pm).
	- Vehicles and Drivers> Licensing Section – Eastern Region Police (from 7:30 am to 1:30
	pm).
	- Kalba Comprehensive Police Station (from 7:30 am to 1:30 pm).
	- Preliminary Training Building at Al Nasiriya (from 7:30 am to 1:30 pm).
Working Hours	From Sunday to Thursday (7:00 am to 8: 00 pm).
	- Vehicles and Drivers> Licensing Dept- Sharjah: 065381111.
	- Vehicles and Drivers> Licensing Office at Hamriyah Free Zone: 065263333.
Tel. Numbers of Service	- Drivers> Licensing Office at American University of Sharjah: 065152974 – 065152074.
Centers	- Vehicles and Drivers> Licensing Section - Eastern Region :092370000
	- Kalba Comprehensive Police Station: 092778444.
	- Preliminary Training Building at Al Nasiriya: 065650100 – 065654779.