

Service Name	Loss replacement for (possession – transfer – export) certificates
Service Description	This service issues (possession – transfer – export) certificates instead of the lost certificates
Package	Vehicle licensing
Service Type	From Government to Business Sectors & from Government to Government & from Government to Individuals
Service Category	procedural
Targeted customers	Individuals – companies – governmental sectors
Service Requirements	- Report at the CID - Vehicle testing
Steps and Procedures of Applying for Service	- Proving the employee with the required documents and getting the electronic q-number. - The employee enters the information into the E-System, collects the fees, and provides the customer with the certificates.
Service Limitation	Attendance of person concerned or who legally represent him
Related Services	Technical Testing
Service Delivery Average Time	3 min
Fees	100 AED
Service Delivery Channels	Call center: 80060000 / tel:065381111 / web: www.shjpolice.gov.ae
Service Delivery Centers	- Vehicles and drivers licensing –Dept (7:00am- 8:00pm) - Vehicles registration village (Enoc – Tasjeel) Sharjah (7:00am – 8:00pm) - Heavy Technical Testing (7:30am – 1:30pm) - Abu Shghara traffic office – Saturday to Wednesday (7:30am- 1:00pm, 3:30pm – 8:00pm), Thursday (7:30am – 12:00pm) - Vehicles and drivers licensing office at AlHamriya free zone (7:30am – 1:30pm) - Vehicles and drivers licensing office at Sahara Centre (10:00am – 10:00pm) - Vehicles licensing office at Sharjah classic cars museum (7:30am – 1:30pm) - Vehicles and drivers licensing section – central Region Police dept (7:30am – 1:30pm) - Vehicles and drivers licensing section – Eastern Region Police dept (7:30am – 1:30pm) - Kalba Police station (7:30am - 1:30pm) - Vehicles registration village (Enoc – Tasjeel) Khorfakan (8:00am – 3:00pm) - Diba Alhisn Police Station (7:30am – 1:30pm)
Working Hours	Saturday – Thursday (7:00am – 10:00pm)

**Tel Numbers of Service
Delivery Centers**

- Vehicles and drivers licensing –Dept 80060000 - 065381111
- Vehicles registration village (Enoc – Tasjeel) Sharjah 065487111
- Heavy Technical Testing 065350535
- Abu Shghara traffic office – Saturday to Wednesday 065597173
- Vehicles and drivers licensing office at AlHamriya free zone 065263333
- Vehicles and drivers licensing office at Sahara Centre 065309939
- Vehicles licensing office at Sharjah classic cars museum 065580058
- Vehicles and drivers licensing section – central Region Police dept 068822222
- Vehicles and drivers licensing section – Eastern Region Police dept 092370000
- Kalba Police station 092778444
- Vehicles registration village (Enoc – Tasjeel) Khorfakan 092383480
- Diba Alhisn Police Station 092444499