

Service Name	Issuing a Heavy Vehicle's Driving License.
Service Description	It is a service through which an applicant obtains a driving license after being tested and proven to be able to drive.
Package	Drivers' licensing
Service Type	A service rendered by Government to Business Sector –Government to Government –Government to individuals
Service Category	Procedural
Targeted Customers	Individuals
Service Requirements	- Passport photocopy. - ID photocopy. - Two personal photos. - Driving test pass.
Steps and Procedures of Applying for the Service	Receptionist receives required documents from applicant and hands him a service ticket to be served. Entering information in the traffic system and then service officer collects fees from applicant. Delivering the applicant his new driving license.
Service Limitation	Applicant should be of legal age. All conditions related to driving license's file opening should be met.
Related Services	Replacement of driving licenses issued in other emirates, GCC Countries or the excepted countries.
Service Delivery Average Time	5 minutes
Fees	AED 135 for those below 21 years old / AED 535 for those above.
Service Delivery Channels	Call Center: 80060000 – Tel Number: 065381111: Website: www.shjpolice.gov.ae
Service Delivery Centers	- Vehicles and Drivers' Licensing Dept – Sharjah (from 7:00 am to 8:00 pm). - Drivers' Testing Building (men and women) from 7:30 am to 1:30 pm) - Vehicles and Drivers' Licensing Section – Eastern Region Police (from 7:30 am to 1:30 pm) - Kalba Comprehensive Police Station (from 7:30 to 1:30 pm)
Working Hours	From Sunday to Thursday (7:00 am to 8:00 pm)
Tel Numbers of Service Delivery Centers	- Vehicles and Drivers' Licensing Dept – Sharjah: 065381111. - Drivers' Testing Building (men/women): 065381010. - Vehicles and Drivers' Licensing Section – Eastern Region Police: 092370000. - Kalba Comprehensive Police Station: 092778444.